COMPLETE CLOUD

by

retrac

leverage and unlock the power of the cloud

**Cloud computing is changing the way we do business.
With cloud comes the promise of greater flexibility, improved productivity, better collaboration and reduced operating costs.**

But even with the cloud, it is not as simple as 'switching it on'. To deliver on the benefits your organisation is seeking, your cloud environment must be implemented and integrated correctly. If it is not, you may face the following challenges:

- **Disruption to current ways of working** if all systems don't speak to each other as they should.

- **Greater security risk** if data flows freely to any device without the appropriate controls.

- **Increased management overhead** in coordinating numerous applications, tools and systems.

- **Limited uptake** of new tools and systems if your team finds them difficult to use.

Retrac can help you optimise your environment and unlock the power of the cloud.
We work with businesses of all sizes and take the time to get to know your unique requirements.

Our Complete Cloud harnesses the power of Microsoft 365 and our own support infrastructure to bring you a complete, secure and managed solution. We will manage your technology environment for you, so you can focus on looking after your team, your customers and your business.

complete cloud by retrac

Complete Cloud is a comprehensive, intelligent solution that empowers everyone to be creative and work together, securely. Through our partnership with Microsoft, Complete Cloud brings together the best of Office 365, Windows 10 Enterprise, and Enterprise Mobility.

A fully-managed solution, Complete Cloud helps you make the most out of Microsoft's productivity apps and is delivered to you as a Retrac service on a per user, per month basis.

It includes:

- A full Microsoft 365 license for each user

- Access to tools such as: Office applications; Email & Calendar, Chat-based workspace; Microsoft Teams; Voice, Video & Meetings; Social & Intranet

- Daylight support for each user, for up to 3 devices

- Automatic backup for every email and file in the Office 365 environment.

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key benefits:

Communicate smarter.
Be better at communicating externally – connect with customers and suppliers using smarter Microsoft calendaring and emailing.
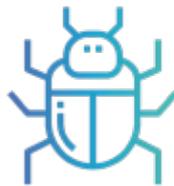
Get rid of slow, buggy servers.
We'll eliminate your old hardware expense and ensure all back-ups are automatically performed for you.

Protect your data and your people.
Safeguard your data and control who has access to your business information with Office 365 Security and Compliance.

Leverage flexibility and insights.
Take advantage of pre-built forms and checklists within Office 365 and analytical tools like Power BI.

Work anywhere, with any device.
Empower your team to work from home or remotely while retaining control with a mobile device and BYOD management plan.

Integrate with non-Microsoft tools.
We'll help you integrate Office 365 into other applications like Dropbox, Basecamp or Xero, all under one single sign-on identity.

Take teamwork to a new level.
Reinvent productivity, unlock creativity, discussion, tracking and transparency with the powerful Microsoft Teams collaboration app. Our Complete Cloud trainers will walk your team through all applications to help them get the most out of their new tools.

Access help when you need it.
Our experts are available to help you when things go wrong. Daytime, business hours support and emergency out-of-office hours, you'll have access to our helpdesk to troubleshoot problems.

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about

Established in 2008, Retrac is dedicated to helping our customers accelerate their business by using cloud technology. Servicing businesses in Melbourne and regional Victoria, we'll help you make smart technology choices, get the most out of your technology investments and protect your valuable data.

Wherever you are in your digital transformation journey, we'll guide you in taking the right next step and help accelerate your business using cloud technology.

Take your business to a new level of productivity, confidence and security with Complete Cloud.

Contact us today on 03 8794 1900 or support@retrac.com.au